

STEVE BAUTE

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PITTSBORO, IN 46167

PROGRAM MANAGEMENT LEADER

Professional with 12 years of program management experience in a global company specializing in integrated cloud solutions. Proven leader who has successfully served as a business program manager, business analyst, consultant and external auditor. Business and IT partner who has passion for excellence and builds strong relationships based on trust.

AREAS OF EXPERTISE

Program Management	Business Transformation	Change Management
Project Portfolio Management	Data Governance	Issue Management
Finance Process Mapping	Agile Methodologies	Global Shared Services
Root Cause Analysis	Certified Scrum Product Owner	Operational Excellence

PROFESSIONAL EXPERIENCE

GENESYS – Indianapolis, IN **12/2016 to 03/2020**
Senior Finance Program Manager

- Partnered with global Finance leaders and IT management to engage key stakeholders in the continual prioritization and successful completion of business and operational systems projects.
- Worked directly with Finance leaders and their teams from Accounting, Accounts Payable, Accounts Receivable, Tax, and Revenue in North America, EMEA and APAC to standardize processes and systems.
- Worked with global Finance workstream owners to capture the current state of their complex processes.
- Led the design of future global Finance processes focused on adding value while eliminating waste.
- Managed the on-time and on-budget implementation of Cforia.autonomy for global accounts receivable management, which increased cash collections by resolving disputed and past due invoices.
- Partnered with global business unit leaders to identify the various root causes of excessive credit memos.
- Recommended solutions that significantly reduced both credits and the negative impact on revenue.
- Performed user functions in Salesforce using WalkMe Automation tools and reported findings to the technical leader of Sales Operations to ensure online training aids align with standard processes.
- Partnered with Salesforce education leaders to resolve gaps between processes and training materials.
- Planned and facilitated user acceptance testing workshops with global business users and IT resources to verify changes to systems met all functional requirements prior to production deployment.
- Developed and delivered presentations at global steering committee meetings that allowed executives to maintain visibility and guide projects toward successful completion.

INTERACTIVE INTELLIGENCE (Acquired by GENESYS) – Indianapolis, IN **01/2008 to 11/2016**
Senior Finance Systems Analyst

- Led the evaluation, selection and successful implementation of a new global ERP system that enabled more than 100 users to move from disparate systems to a single enterprise platform.
- Managed the on-time and on-budget global implementation of Concur travel and expense management while training over 300 global users on the product.
- Received the 2015 Chairman of the Year award for the Ohio Valley Dynamics Community user group.

FINISH LINE – Indianapolis, IN **06/2002 to 12/2007**
Information Systems Manager

- Managed a team of Business Analysts responsible for translating business requirements to IT solutions.
- Served as the key interface between business leaders and IT management.

ERNST & YOUNG – Indianapolis, IN

08/1998 to 05/2002

Technology and Security Risk Services Manager

- Managed the completion of external audit engagements that required comprehensive understanding of diverse business processes and associated risks.
- Communicated audit findings across all levels of management and provided value added solutions.

DELOITTE & TOUCHE – Cincinnati, OH

07/1997 to 07/1998

IT Consultant

Performed general computer and application control audits in support of external financial audits.

EDUCATION

University of Indianapolis – Indianapolis, IN

Bachelor of Science: Accounting / Minor: Information Systems