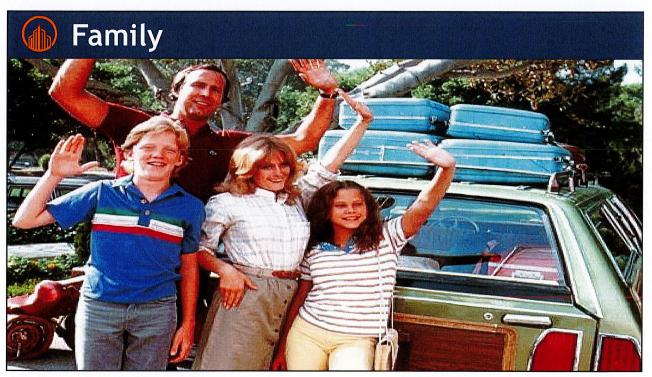
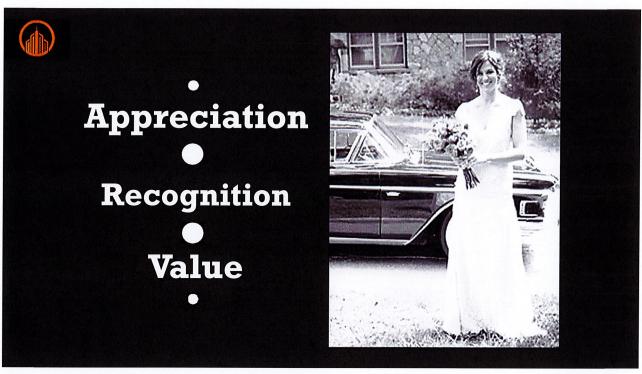


C



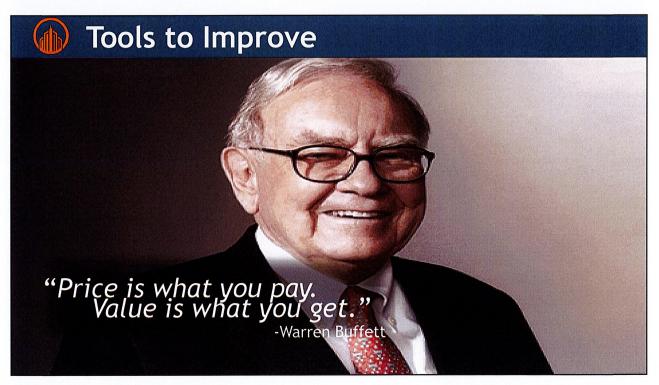








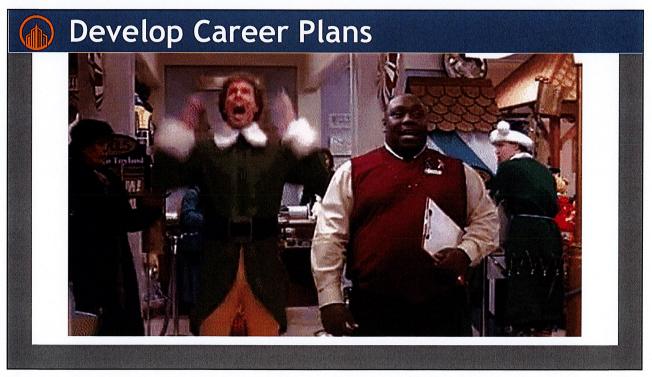


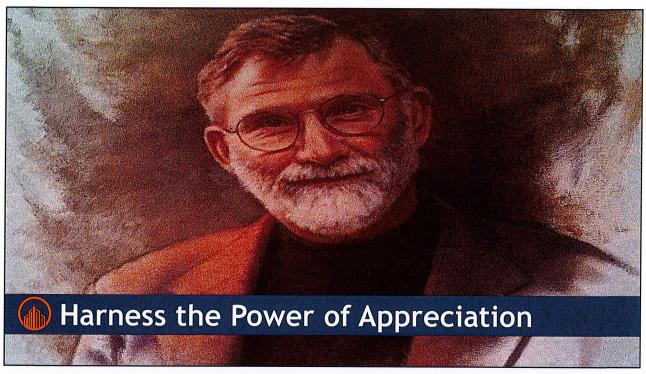


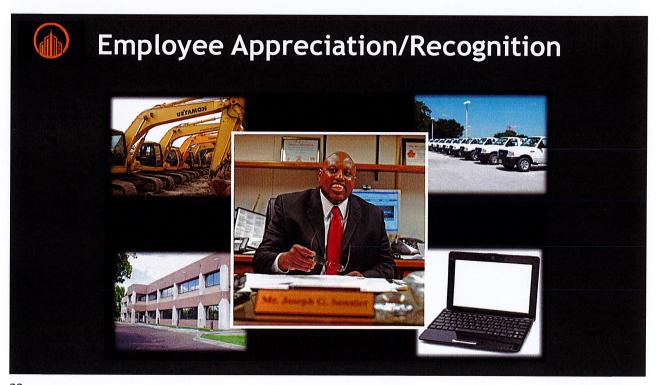














What Others Are Doing Pick one and start today

- · A phone call from the boss/manager.
- · A "pat on the back."
- · Annual or semi-annual reviews.
- Unexpected rewards (ex. Gift card to restaurant.)
- · Public and/or monetary recognition of success.
- Company outings hiking, skiing, cookouts, etc.
- Dinner with boss and spouse.
- Allow employees to evaluate boss.
- · Hunting trips.
- · Credit card for Saturday night family dinners.
- · Company beach house trips.
- Days off for community service.
- · Professional sports games/tickets.
- · Golf Outings.
- President/Owner stopping by desk to say hello.
- · Family parties.

- · Always know how an associate is doing: provide feedback.
- · Follow-through on bonuses and raises.
- · Give credit where credit is due.
- Treat employees with respect by making them feel valued and needed.
- · Do not put employees in bad or no-win situations.
- · Truly get to know your employees on a personal level.
- · Follow-through on promises.
- · Timely communication.
- · Show concern for them personally and for family matters.
- · Give total trust.
- · Do not micromanage.
- Respect on all levels, including: clients, vendors, and partners.

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We Practice What We Have Learned



