



# Maximize Your ePayables Program

Nicole Frailey - Director of Strategic Sales, Construction Division

Alex Kelley – Director of Strategic Sales, New England Territory



# **Speaker Bios:**

**Nicole Frailey:** Nicole is Director of Strategic Sales for Comdata's Construction Division, managing the Northeastern territory for Comdata's largest construction customers. She has been with Comdata for 10 years and has been an associate member of CFMA (Central Ohio Chapter) for 4 years.

**Alex Kelley:** Alex is Director of Strategic Sales for Comdata's Corporate Payments Division, managing Maine, New Hampshire and Massachusetts. He's been in the payments industry for 8 years and is a member of the CFMA/Massachusetts Chapter.



### **CPE Credit Hours**

If you are seeking continuing professional education credit hours for this session, please:

- Sign in on the designated sign-in sheet
- Complete the course quiz
- Complete the course survey
- Return answer sheet to the Room Monitor
- You will receive your certificate upon passing the quiz (100%) and turning in your survey







## **CPE Credit Hours**

This course offers:

### One (1) CPE Credit

Program Level - Basic

Subject Matter Area - Management Advisory Services

Delivery Method - Group Live

Program Prerequisites - None

Advanced Preparation - None



# **Course Objectives**

In this session, you will learn about:

- What an ePayables program is and how it can add value into the A/P process for construction companies
- Best practices for achieving maximum vendor enrollment in an electronic payment program
- Alternatives for enrolling vendors who do not wish to participate in a traditional credit card-based payment scheme
- Options to ensure you use the most cost-effective card payment strategy



# **Agenda**

- Comdata Overview
- Comdata/CFMA Affinity Partnership Overview
- Current State of AP Payments
- ePayables Program Overview
- Case Study
- Impact of Continuous Vendor Enrollment
- Pcard Discussion
- Questions?

### **About Comdata**

47<sup>th</sup> year in company history



Revenue over \$1.6B







Work with 40% of Top 35 ENR
Contractors

Partner & Integrate with almost all major
Construction ERPs

Over 30,000 Corporate clients

# **Comdata is Proud to Partner with Other Industry Leaders**









2010 Supplier Excellence - Collaboration













































2013 Vulcan Materials Gold Partner

# **Comdata Affinity Program with CFMA**



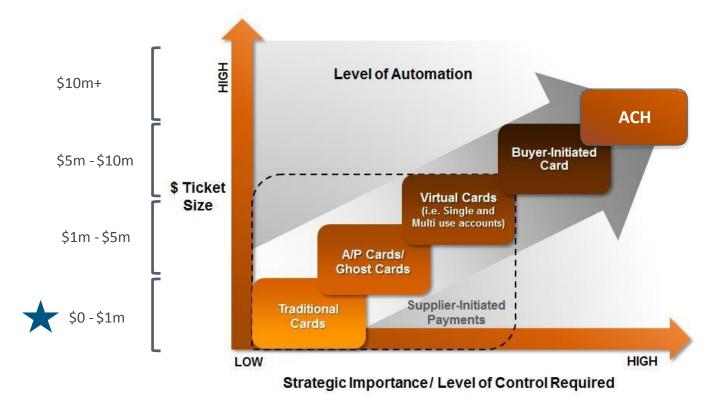
- Comdata contributed over \$285k in 2016 to CFMA
- Comdata Contributes 3 bpts to CFMA for every dollar of spend for Comdata/CFMA members
  - 2 bps goes to CFMA National for marketing the program
  - 1 bps goes to local CFMA chapters as unrestricted funds
- There are several key ways we are leveraging this partnership to create more value:
  - Comdata is a significant sponsor/participant at the CFMA annual conference
  - Comdata is a sponsor/participant at the CFMA regional conferences
  - Comdata has presented at 8+ local chapter meetings over the past 12 months
  - Asking potential customers if they are CFMA member



# The B2B Payment Strategy is Evolving

#### Understanding the evolution of network payments

Card acceptance includes a merchant discount rate ranging from 1.30%- 2.65%. Depending on data transmitted and transaction amount.





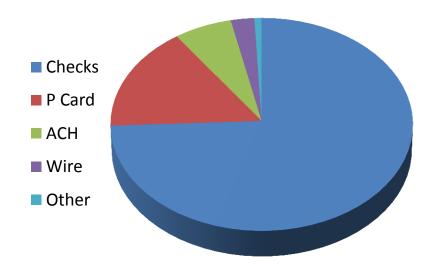
# **IOFM Study Reveals:**

Accounts payable earned a dubious trifecta in a recent Institute of Finance and Management survey of controllers: it topped the lists as the most time-consuming, laborious, and paper-intensive finance and administration function, ahead of activities such as accounts receivable, payroll, tax, and audit and reporting.

Source: 2016 IOFM, Diversified

# The average company is plagued by over burdensome and inefficient payments

#### % of Payments By Payment Type



#### The Perils of Paper and Cash Payment

- High Cost of Execution
- Overly Intensive Time Management
- Poor Payment Visibility
- Inappropriate Usage

# **IOFM Study Reveals:**

Efforts to improve accounts payable through invoice processing automation have largely been undermined by:

- Tight capital budgets
- A lack of IT resources to support automation initiatives
- Concerns about the risks of project failure
- Challenges integrating invoice processing solutions with downstream systems and processes such as an enterprise resource planning (ERP) platform

More businesses are discovering that migrating from paper check disbursements to electronic payments solutions like card programs with virtual card numbers (VCNs) — a single-use account or dedicated card account — provides significant strategic benefits without the upfront capital expense, IT burden, risk, or systems integration issues of automating invoice processing.

Source: 2016 IOFM, Diversified Communications

# The 5 Enterprise Benefits of Migrating to Electronic B2B Payments:

- Reduced operational costs
- Incremental revenue/lower cost of goods
- Enhanced forecasting/transparency
- Better working capital management
- Increased security and control

Source: 2016 IOFM, Diversified Communications

# Virtual Payments: Like Checks, but Better

#### A 16-digit Credit Card number that replicates a check

- Integrates into ERP and normal AP workflow as an alternative payment type to Check, ACH, Wire
- Single-use account good for the exact payment amount
- Safe, secure and timely supplier funding with electronic remittance advice
- Leverages existing vendor pay cycle (terms)
- Improve Working Capital
- Turns your accounts payable department into a revenue generator.



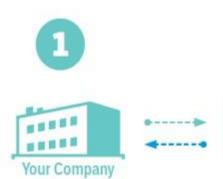


Single-Use
Virtual MasterCard
Account



# **How Comdata Virtual Account Payments Work**

Transactions are automatically reconciled, and payments are sent to your suppliers with detailed remittance information.



You submit a payables disbursement file to Comdata containing consolidated invoices for each supplier.





Comdata assigns a virtual
MasterCard account
number for the specified
dollar amount with detailed
remittance information,
including your system
generated payment number.



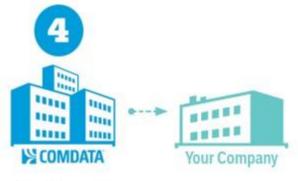




Supplier receives payment and authorizes a virtual MasterCard account number, which settles within 24-48 hours.







Comdata provides an invoice file of all transactions for automated reconciliation just like a positive pay file from the bank.







### **Spend Highlights**



Average Sover the Last 26 Months

Average Transaction Spend Per Month \$1,932,509

Average Number of Transactions Per Month 381

Average Number of Cards Issued Per Month 381

#### **Last 26 Months**

# # Transactions: 9,895

#### **Last 12 Months**



#### February 2017

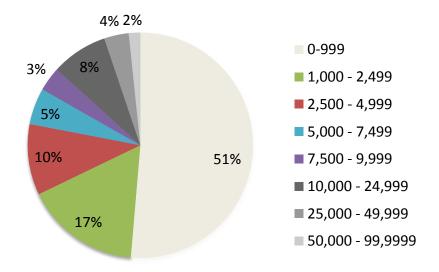
	AVG Per Month	% Change
Total Spend: \$2,429,127	\$2,429,127	26%
# Transactions: 428	428	3%

#### **Spend Range Analysis**



### Last 26 Months – Transaction Summary by Spend Range

Amount Spend Indicator	0 - 999	1,000 - 2,499	2,500 - 4,999	5,000 - 7,499	7,500 - 9,999	10,000 - 24,999	25,000 - 49,999	50,000 - 99,999
Spend Amount	1,647,052	2,642,102	3,587,460	3,151,365	2,950,856	12,665,905	12,105,227	11,494,265
# Transactions	5,081	1,632	1,007	517	342	803	349	163



#### **Top Vendors**



#### **Top 10**

- United Rentals
- Power Equipment Company
- Martin Marietta Materials
- Rogers Group Inc.
- Transit Mix Concrete
- Wylaco Construction Supply Co.
- Murphy Tractor Equipment
- Schmidt Construction-Delta
- Wagner Equipment Parts

#### Top 11-25

- H & E Equipment
- Wagner Rents Corp.
- Sunbelt Rentals Inc.
- Wesco Branch
- Coblaco Services Inc.
- Neff Rental LLC
- Oldcastle Precast
- Honnen Equipment Company
- Matt Brown Trucking
- Rodney Hunt Company
- Duffy Crane and Hauling
- Ellis Construction
- Hertz Equipment
- Holt Cat AR Finance

#### **Top 26-100**

- Neff Rental LLC
- Sherman Dixie Concrete
- Rocky Mountain Premix
- Kirby Smith Machinery
- Power Motive Corporation
- Hilti Inc.
- Volvo Rents
- Barton Supply
- Lindsay Precast
- Essential Safety Products
- Schwarz Ready Mix
- Ram Tool & Supply
- Contech Engineered
- Croell Redi-Mix
- Barton Supply Company
- Opt Pikotek
- Rain for Rent
- Builders Choice St Joe

### The Real Benefit to Garney



Total Spend: \$50,245,232

# Transactions: 9,895



### **Estimated Savings**

Estimated Money Back

\$628,065

Check Savings \$19,790

**Total Savings** 

\$647,855

#### **Reasons for Success**

- Allocating the rebates, creates higher management buy-in
- Looking for vendors that take credit card payments in monthly statements
- Check stuffers
- Create a competition
- Continuous enrollment sending new vendors every month
- Reporting on what vendors we do the most spend with by area





#### **Top Vendors Last 26 Months**



#### **Top 10**

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# **Virtual Payments Best Practices**

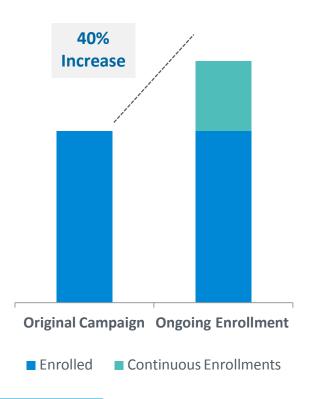
### **Making Your Virtual Payments Program Pay**

Best Practice	Applicable? (Y/N)	
New Vendors	Highlight Virtual Card as preferred method of payment in contracts	
	Create a new vendor set-up form that includes electronic pay as a preferred method of payment – important because vendors used by most companies vary over time.	
Payment Terms	<ul> <li>Preferred payment terms for Virtual Card</li> <li>Extend check/ACH payment terms for vendors who will not accept Virtual Payments</li> <li>Or shorten terms for vendors who will accept virtual payments.</li> </ul>	
Promotion	Brand program i.e. ABC's FastPay Program including a creative logo incorporating your program name	
	Include Virtual Payment information on vendor checks or as an insert when mailed	
Oversight	<ul> <li>Identify a day to day owner of the program</li> <li>Typically someone working in Accounts Payable</li> <li>Partners w/ Comdata in handling vendor pushback or when more information is needed i.e. account numbers, copy of invoices, etc.</li> <li>Provides regular Vendor List updates</li> </ul>	

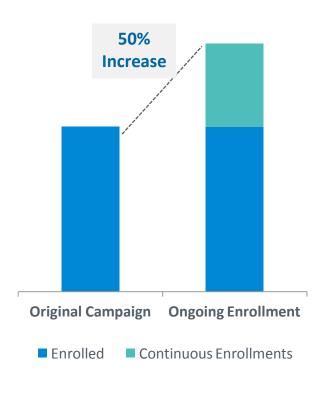
# **Impact of Continuous Enrollment**

The Top 100 Accounts who are continuously enrolling vendors are able to sustain / expand their program

#### **Enrolled Vendors**



### **Projected Annual Spend**







Maximize your vendor enrollment program while saving time and money.



# **PayForYou: Service Expansion**

Comdata has invested significant time and resources improving and expanding this FREE service. This options has allowed Comdata to increase our enrollment volume by 5%







# PayForYou: Comdata's Exclusive Payment Submission Service

Gain access to our FREE advanced enrollment service to capture spend with vendors who only accept credit cards by phone or online





# Earn More Rebate and Eliminate Check Payment Costs

- Dedicated Representatives
- Timely, Responsive Vendor Payments
- 24/7 Contact Center
- 5-Day Payment Submission

#### **Ideal for a Variety of Vendor Types**



Advertising



Select Building Materials



Facility & Maintenance



Telecom & ISP Services



Office Supplies



Utilities



# ComdataDirect

The Payment Alternative That Brings More Vendors Into Your Virtual Payments Program



# **ComdataDirect: Comdata's Exclusive Proprietary Network for Push Payments**

ComdataDirect targets suppliers that decline participation with virtual card and allows an opportunity to increase spend.

#### **Acceptance Issues**



Discount fee is too high with credit card transactions



Vendor believes that they will need additional overhead



Vendor does not have a merchant account

Solve vendor acceptance issues & Increase your company's payment volume



Straight-through payment processing option

Settlements are transferred directly into the vendor's designated bank account.

About 1/2 fee charged for standard MasterCard®, Visa® or American Express® transactions



# **ComdataDirect: We Manage It For You**

#### **Looks Just Like a Regular Comdata Payment**



# **ComdataDirect: Notable Program and Rebate Growth**

Enroll high-spend, strategic vendors who will not accept MasterCard® payments for higher program results.















# How much does it cost to process a traditional P2P invoice?

\$73

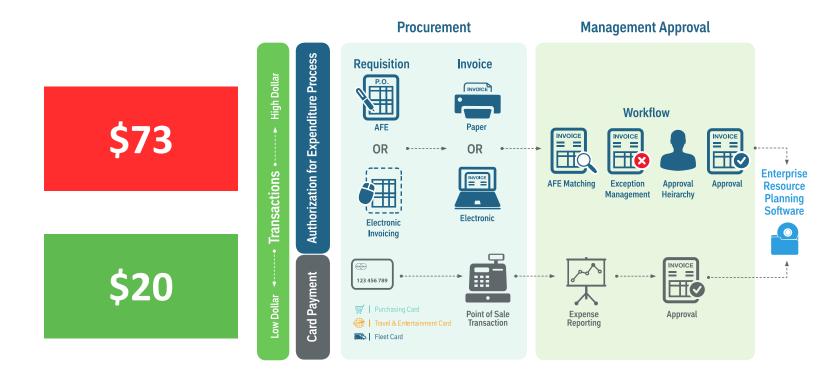
How much does it cost to process a Purchasing card transaction?

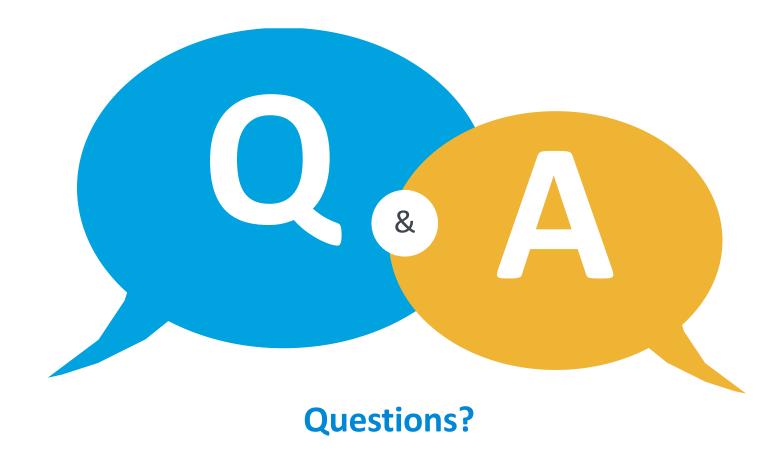
\$20

# The Value Proposition of a Purchasing Card Solution

# Corporate Card programs drive significant savings through automation, administrative consolidation and data analytics

- Reduce costs and streamline business processes
- Enhanced control and transaction visibility
- Mitigate risk and ensure compliance





# **Thank You**

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